



## Technical Specialist - North Bay, Ontario Canada Office

The position is responsible for providing technical support and services in the design, development, testing, production, operation, installation, and calibration of equipment and systems – both domestic and international.

Office/Work Hours: Monday to Friday 9AM-5PM – With regular international travel (flexibility required)  
Salary Range: \$48-76,000/year depending on qualifications plus benefits

## Duties & Responsibilities

- Provide technical support to users remotely and in-person
- Build and certify WipWare products according to instructions and established standards
- Conduct on-site installation, calibration and training of WipWare equipment and systems
- Assist in the design, testing, production and application of custom machine vision systems
- Assist with sales and marketing functions as required which may include trade shows, lectures, training sessions, on-site evaluations, assessing new applications, developing quotes, following up on sales opportunities and logistical coordination
- Other duties as required

## Qualifications

- Certificate, diploma or degree in a related technical field, i.e. instrumentation, mining, industrial, electrical, mechanical, computer engineering or equivalent practical experience
- Excellent communication skills (oral and written)
- Proficiency in Windows, Microsoft Office, networking, virtual machines, Linux, Android and/or iOS mobile devices, data handling, inventory management and CAD
- Ability to work independently as well as part of a technical team
- Strong analytical and problem-solving skills are essential
- Ability to travel on short notice - worldwide
- Bondable with criminal record check
- Valid Ontario Driver's License and clean driver's abstract
- Valid Canadian Passport (or eligible for)

## Asset Qualifications

- Mining Common Core, Fall Arrest Certification, Advanced RPAS or First Aid/CPR training
- Knowledge of photography, mining/metallurgy, automation, continuous improvement or sales
- French, Spanish or other languages an asset

## Application Instructions

Please email cover letter and resume to: Robert Palangio  
[robert.palangio@wipware.com](mailto:robert.palangio@wipware.com)

***No telephone calls please***

***We would like to thank all applicants, but only those selected for an interview will be contacted***